

PROVIDER ID: _____
PROVIDER NAME: _____
PATIENT ID: _____
PATIENT NAME: _____

FORM _____ OF _____

MEDICAL EXPENDITURE PANEL SURVEY

MEDICAL PROVIDER SURVEY

HOSPITAL EVENT FORM

PANEL 1 - YEAR 1

HOSPITAL EVENT FORM

[COMPLETE ONE FORM FOR EACH EVENT]

QUESTIONS 1 THROUGH 4: TO BE COMPLETED WITH MEDICAL RECORDS.

READ ONLY FOR FIRST EVENT FOR THIS PATIENT: (PATIENT NAME) reported that (he/she) received health care services from this facility during 1996.

MEDICAL RECORDS

1. The (first/next) time (PATIENT NAME) received services during calendar year 1996, were the services received:

[CODE ONLY ONE]

As an Inpatient;	1	(Q2a)
In a Hospital Outpatient Department;.....	2	(Q2c)
In a Hospital Emergency Room; or	3	(Q2c)
Somewhere else? (SPECIFY:)	4	(Q2c)
LONG TERM CARE UNIT (SNF, etc.) (SPECIFY:)	5	(Q2a)

2a. What were the admit and discharge dates of the (inpatient stay/stay)?

MO	DAY	YR
ADMIT: ___/___/___		
DISCHARGE: ___/___/___		

2b. Was (PATIENT NAME) admitted from the emergency room?

YES 1 (COMPLETE SEPARATE EVENT FORM FOR ER EVENT)

NO 2

GO TO Q3

2c. What was the date of this visit?

MO	DAY	YR
___/___/___		

3. Please give me the name, specialty and telephone number of each physician who provided services during the (TYPE OF EVENT) on (DATE(S)) and whose charges might not be included in the hospital bill. We want to include such doctors as radiologists, anesthesiologists, pathologists, and consulting specialists, but not residents, interns, or other doctors in training whose charges are included in the hospital bill.

[RECORD NAMES ON SEPARATELY BILLING DOCTOR FORM. IF RESPONDENT IS NOT SURE WHETHER A PARTICULAR DOCTOR'S CHARGES ARE INCLUDED IN THE HOSPITAL BILL, RECORD INFORMATION FOR THAT DOCTOR ON SEPARATELY BILLING DOCTOR FORM.]

NO SEPARATELY BILLING DOCTORS FOR THIS EVENT 0

4a. I need the diagnoses for (this stay/this visit). I would prefer the ICD-9 codes (or DSM-IV codes), if they are available.

[IF CODES ARE NOT USED, RECORD DESCRIPTIONS.]

Diagnoses:

_	_	_
_	_	_

|_|_|
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4b. Which of these was the principal diagnosis?

IF ONLY ONE DIAGNOSIS, GO TO Q4c.
IF MORE THAN ONE DIAGNOSIS:

- CHECK BOX FOR PRINCIPAL DIAGNOSIS
- CIRCLE '999.95' IF PRINCIPAL

DIAGNOSIS NOT KNOWN999.95 |_|_|_| . |_|_|_|
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4c. Have we covered all of this patient's events during the calendar year 1996?

YES, ALL EVENTS COVERED 1 (Q4d)

NO, NEED TO COVER ADDITIONAL EVENTS 2 (Q1-NEXT EVENT FORM)

4d. IF ALL EVENTS ARE RECORDED FOR THIS PATIENT, REVIEW NUMBER OF EVENTS REPORTED BY HOUSEHOLD.

NO DIFFERENCE OR FACILITY REPORTED MORE EVENTS THAN HOUSEHOLD 1 (ENDING FOR MEDICAL RECORDS)

FACILITY RECORDED FEWER VISITS 2

PROBE: (PATIENT NAME) reported (NUMBER) events at (FACILITY) during 1996, but I have only recorded (NUMBER) visits. Do you have any information in your records that would explain this?

GO TO ENDING FOR MEDICAL RECORDS

ENDING FOR MEDICAL RECORDS:

GO TO NEXT PATIENT. IF NO MORE PATIENTS, THANK RESPONDENT AND END. THEN ATTEMPT CONTACT WITH PATIENT ACCOUNTS OR ADMINISTRATIVE OFFICE.

NOTE: IF MORE THAN 6 EVENTS REPORTED FOR THIS PATIENT, DISCUSS THE CASE WITH YOUR SUPERVISOR.

QUESTIONS 5a THROUGH END: TO BE COMPLETED WITH PATIENT ACCOUNTS.

READ ONLY FOR FIRST EVENT FOR THIS PATIENT: I have information from Medical Records that (PATIENT NAME) received health care services on [READ DATES OF ALL VISITS AND INPATIENT STAYS].

I'd like to ask you about the (visit on/stay which began on) [FIRST/NEXT DATE].

BOX 1
IF EVENT IS AN OUTPATIENT VISIT OR EMERGENCY ROOM VISIT OR SOMEWHERE ELSE (SEE Q1), CONTINUE WITH Q5a. IF EVENT IS AN INPATIENT STAY OR LONG TERM CARE UNIT (SEE Q1), GO TO Q 14.

GLOBAL FEE

5a. Was the visit on that date covered by a **global fee**, that is, was it included in a charge that covered services received on other dates as well? YES..... 1
 NO..... 2 (Q6a)

[IF NECESSARY: *An example would be a patient who received a series of treatments, such as chemotherapy, that was covered by a single charge.*]

5b. Did the global fee for this date cover any services received while the patient was an inpatient? YES..... 1
 NO..... 2 (Q5d)

5c. What were the admit and discharge dates of that stay?

MO DAY YR

ADMIT: _____ / _____ / _____

DISCHARGE: _____ / _____ / _____

5d. What were the other dates on which services covered by this global fee were provided? Please include dates before or after 1996 if they were included in the global fee.

	MO	DAY	YR	MO	DAY	YR
_____ / _____ / _____						
_____ / _____ / _____						
_____ / _____ / _____						
_____ / _____ / _____						
_____ / _____ / _____						
_____ / _____ / _____						
_____ / _____ / _____						
_____ / _____ / _____						

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5e. Do you expect (PATIENT NAME) will receive any future services that will be covered by this same global fee? YES..... 1
 NO..... 2

6a. I need to know what services were provided during (this visit/these visits). I would prefer the CPT-4 codes, if they are available.

[IF CPT-4 CODES ARE NOT USED, RECORD DESCRIPTION OF SERVICES AND PROCEDURES PROVIDED.]

6b. ASK FOR EACH CPT-4 CODE OR DESCRIPTION: What was the **full established charge** for this service, before any adjustments or discounts?

[EXPLAIN IF NECESSARY: *The **full established charge** is the charge maintained in the hospital's master fee schedule for billing insurance carriers and Medicare or Medicaid. It is the "list price" for the service, before consideration of any discounts or adjustments resulting from contractual arrangements or agreements with insurance plans.*]

[IF NO CHARGE: *Some facilities that don't charge for each individual service do associate dollar amounts with services in their records for purposes of budgeting or cost analysis. This kind of information is sometimes call a "**charge equivalent**." Could you give me the charge equivalents for these procedures?*]

7. IF NOT VOLUNTEERED, ASK: And what was the total? [IF NOT AVAILABLE, COMPUTE.]

8. Was the facility reimbursed for (this visit/these visits) on a fee-for-service basis or capitated basis?

[EXPLAIN IF NECESSARY:]

Fee-for-service means that the facility was reimbursed on the basis of the services provided.

Capitated basis means that the patient was enrolled in a prepaid managed care plan, such as an HMO.

[INTERVIEWER: IF IN DOUBT, CODE FEE-FOR-SERVICE.]

9. From what sources has the facility received payment for (this visit/these visits) and how much was paid by each source?

IF NAME OF INSURER, PROBE: And is that Medicare, Medicaid, or private insurance?

INTERVIEWER: IF RESPONSE IS THE PATIENT PAYS A MONTHLY PREMIUM, GO BACK TO Q8 AND CHANGE CODE TO 2 (CAPITATED BASIS).

10. IF NOT VOLUNTEERED, ASK: And what was the total? [IF NOT AVAILABLE, COMPUTE.]

CPT-4 (including modifier)	Full established charge at time of visit or charge equivalent
a. _____	\$ _____.
b. _____	\$ _____.
c. _____	\$ _____.
d. _____	\$ _____.
e. _____	\$ _____.
f. _____	\$ _____.
g. _____	\$ _____.
h. _____	\$ _____.

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TOTAL CHARGES \$ _____.

FEE-FOR-SERVICE BASIS 1
CAPITATED BASIS 2 (Q12a)

a. Patient or patient's family	\$ _____.
b. Medicare	\$ _____.
c. Medicaid	\$ _____.
d. Private Insurance	\$ _____.
e. VA	\$ _____.
f. CHAMPVA/CHAMPUS	\$ _____.
g. OTHER (SPECIFY): _____	\$ _____.

TOTAL PAYMENTS \$ _____.

<p>BOX 2 DO TOTAL PAYMENTS EQUAL TOTAL CHARGES? YES.....1 (BOX 3) NO2 (Q11)</p>
--

11. It appears that the total payments were (less than/more than) the total charges. What is the reason for that difference? [CODE 1 (YES) FOR ALL REASONS MENTIONED.]

PAYMENTS LESS THAN CHARGES: YES NO

Adjustment or discount

Medicare or Medicaid limit or adjustment.....	1	2
Contractual arrangement with insurer or managed care organization	1	2
Courtesy discount.....	1	2
Insurance write-off.....	1	2
Other (Specify:).....	1	2

Expecting additional payment

Patient or Patient's Family	1	2
Medicare	1	2
Medicaid	1	2
Private Insurance	1	2
VA.....	1	2
CHAMPVA/CHAMPUS.....	1	2
Other (Specify:).....	1	2

Charity care or sliding scale..... 1 2

Bad debt..... 1 2

PAYMENTS MORE THAN CHARGES:

Medicare or Medicaid Adjustment.....	1	2
Other (Specify:).....	1	2

GO TO BOX 3

CAPITATED BASIS

<p>12a. What kind of insurance plan covered the patient for (this visit/these visits)? Was it: [CODE ALL THAT APPLY]</p>	<table border="0"> <tr> <td>Medicare;</td> <td>1</td> </tr> <tr> <td>Medicaid;</td> <td>2</td> </tr> <tr> <td>Private Insurance; or</td> <td>3</td> </tr> <tr> <td>Something else? (SPECIFY:).....</td> <td>4</td> </tr> <tr> <td colspan="2" style="text-align: center;">_____</td> </tr> <tr> <td>VA/CHAMPVA/CHAMPUS</td> <td>5</td> </tr> <tr> <td>DON'T KNOW.....</td> <td>8</td> </tr> <tr> <td>NO INSURANCE/NONE.....</td> <td>9</td> </tr> </table>	Medicare;	1	Medicaid;	2	Private Insurance; or	3	Something else? (SPECIFY:).....	4	_____		VA/CHAMPVA/CHAMPUS	5	DON'T KNOW.....	8	NO INSURANCE/NONE.....	9
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Something else? (SPECIFY:).....	4																

VA/CHAMPVA/CHAMPUS	5																
DON'T KNOW.....	8																
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<p>12b. Was there a co-payment for (this visit/these visits)?</p>	<table border="0"> <tr> <td>YES</td> <td>1</td> </tr> <tr> <td>NO</td> <td>2 (BOX 3)</td> </tr> </table>	YES	1	NO	2 (BOX 3)												
YES	1																
NO	2 (BOX 3)																
<p>12c. How much was the co-payment?</p>	<p>\$ _____.</p>																
<p>12d. Who paid the co-payment? [CODE ALL THAT APPLY]</p>	<table border="0"> <tr> <td>PATIENT OR PATIENT'S FAMILY</td> <td>1</td> </tr> <tr> <td>MEDICARE</td> <td>2</td> </tr> <tr> <td>MEDICAID</td> <td>3</td> </tr> <tr> <td>PRIVATE INSURANCE</td> <td>4</td> </tr> <tr> <td>OTHER (SPECIFY:)</td> <td>5</td> </tr> <tr> <td>DON'T KNOW.....</td> <td>8</td> </tr> </table>	PATIENT OR PATIENT'S FAMILY	1	MEDICARE	2	MEDICAID	3	PRIVATE INSURANCE	4	OTHER (SPECIFY:)	5	DON'T KNOW.....	8				
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BOX 3	
GLOBAL FEE SITUATION (Q5a=YES).....	1 (Q23)
RECORDED FEWER THAN 6 EVENTS.....	2 (Q23)
OTHERWISE.....	3 (Q13a)

PATIENT ACCOUNTS QUESTIONS FOR INPATIENT.

14. According to Medical Records, (PATIENT NAME) was an inpatient during the period from [DATE] to [DATE]. What was the DRG for this stay? DRG: _____ (BOX 4)
 DRG NOT RECORDED 1 (Q15)

15. Did the patient have any surgical procedure during this stay? YES..... 1
 NO..... 2 (BOX 4)

16a. What surgical procedures were performed during this visit? Please give me the procedure codes, that is the CPT-4 codes, if they are available. CPT-4 (including modifier):
 |_|_| _____
 |_|_| _____
 [IF CPT-4 CODES ARE NOT USED, RECORD DESCRIPTION OF SERVICES AND PROCEDURES PROVIDED.] |_|_| _____ OFFICE USE ONLY
 |_|_| _____

16b. Which of these was the principal surgical procedure? IF ONLY ONE PROCEDURE, GO TO BOX 4.
 IF MORE THAN ONE PROCEDURE:
 ■ CHECK BOX FOR PRINCIPAL PROCEDURE
 ■ CIRCLE '99995' IF PRINCIPAL PROCEDURE NOT KNOWN..... 99995

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BOX 4
ADMITTED FROM
EMERGENCY ROOM
(Q2b=YES).....1 (Q17a)
OTHERWISE.....2 (Q17b)

17a. What was the **full established charge** for this inpatient stay, before any adjustments or discounts? Please do not include any emergency room charges.

17b. What was the **full established charge** for this inpatient stay, before any adjustments or discounts?

[EXPLAIN IF NECESSARY: *The **full established charge** is the charge maintained in the hospital's master fee schedule for billing insurance carriers and Medicare or Medicaid. It is the "list price" for the service, before consideration of any discounts or adjustments resulting from contractual arrangements or agreements with insurance plans.*]

[IF NO CHARGE: *Some facilities that don't charge for each individual service do associate dollar amounts with services in their records for purposes of budgeting or cost analysis. This kind of information is sometimes call a "**charge equivalent**." Could you give me the charge equivalent for this inpatient stay?*]

FULL ESTABLISHED CHARGE OR CHARGE EQUIVALENT:
\$ _____ . _____

EMERGENCY ROOM CHARGE INCLUDED 1
EMERGENCY ROOM CHARGE NOT INCLUDED OR NOT APPLICABLE 2

18. Was the facility reimbursed for this inpatient stay on a fee-for-service basis or capitated basis?

[EXPLAIN IF NECESSARY:]
Fee-for-service means that the practice was reimbursed on the basis of the services provided.

Capitated basis means that the patient was enrolled in a prepaid managed care plan, such as an HMO.

[INTERVIEWER: IF IN DOUBT, CODE FEE-FOR-SERVICE.]

FEE-FOR-SERVICE BASIS 1
CAPITATED BASIS 2 (Q22a)

19. From what sources has the facility received payment for this stay and how much was paid by each source?

IF NAME OF INSURER, PROBE: And is that Medicare, Medicaid, or private insurance?

- a. Patient or patient's family \$ _____ . _____
- b. Medicare \$ _____ . _____
- c. Medicaid \$ _____ . _____
- d. Private Insurance \$ _____ . _____
- e. VA \$ _____ . _____
- f. CHAMPVA/CHAMPUS \$ _____ . _____
- g. OTHER (SPECIFY):
_____ \$ _____ . _____

20. IF NOT VOLUNTEERED, ASK: And what was the total? [IF NOT AVAILABLE, COMPUTE.]

TOTAL PAYMENTS \$ _____ . _____

BOX 5
DO TOTAL PAYMENTS EQUAL TOTAL CHARGES?
YES.....1 (Q23)
NO2 (Q21)

21. It appears that the total payments were (less than/more than) the total charges. What is the reason for that difference? [CODE 1 (YES) FOR ALL REASONS MENTIONED.]

PAYMENTS LESS THAN CHARGES:	<u>YES</u>	<u>NO</u>
Adjustment or discount		
Medicare or Medicaid limit or adjustment.....	1	2
Contractual arrangement with insurer or managed care organization	1	2
Courtesy discount.....	1	2
Insurance write-off.....	1	2
Other (Specify:).....	1	2
Expecting additional payment		
Patient or Patient's Family	1	2
Medicare	1	2
Medicaid	1	2
Private Insurance	1	2
VA.....	1	2
CHAMPVA/CHAMPUS.....	1	2
Other (Specify:).....	1	2
Charity care or sliding scale	1	2
Bad debt	1	2
PAYMENTS MORE THAN CHARGES:		
Medicare or Medicaid Adjustment.....	1	2
Other (Specify:).....	1	2

GO TO Q23

CAPITATED BASIS																	
22a. What kind of insurance plan covered the patient for (this visit/these visits)? Was it: [CODE ALL THAT APPLY]	<table border="0" style="width: 100%;"> <tr><td>Medicare;.....</td><td style="text-align: right;">1</td></tr> <tr><td>Medicaid;</td><td style="text-align: right;">2</td></tr> <tr><td>Private Insurance; or</td><td style="text-align: right;">3</td></tr> <tr><td>Something else? (SPECIFY:).....</td><td style="text-align: right;">4</td></tr> <tr><td colspan="2"><hr/></td></tr> <tr><td>VA/CHAMPVA/CHAMPUS</td><td style="text-align: right;">5</td></tr> <tr><td>DON'T KNOW.....</td><td style="text-align: right;">8</td></tr> <tr><td>NO INSURANCE/NONE.....</td><td style="text-align: right;">9</td></tr> </table>	Medicare;.....	1	Medicaid;	2	Private Insurance; or	3	Something else? (SPECIFY:).....	4	<hr/>		VA/CHAMPVA/CHAMPUS	5	DON'T KNOW.....	8	NO INSURANCE/NONE.....	9
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YES	1																
NO	2 (Q23)																
22c. How much was the co-payment?	\$_____.																
22d. Who paid the co-payment? [CODE ALL THAT APPLY]	<table border="0" style="width: 100%;"> <tr><td>PATIENT OR PATIENT'S FAMILY.....</td><td style="text-align: right;">1</td></tr> <tr><td>MEDICARE</td><td style="text-align: right;">2</td></tr> <tr><td>MEDICAID</td><td style="text-align: right;">3</td></tr> <tr><td>PRIVATE INSURANCE</td><td style="text-align: right;">4</td></tr> <tr><td>OTHER (SPECIFY:).....</td><td style="text-align: right;">5</td></tr> <tr><td>DON'T KNOW.....</td><td style="text-align: right;">8</td></tr> </table>	PATIENT OR PATIENT'S FAMILY.....	1	MEDICARE	2	MEDICAID	3	PRIVATE INSURANCE	4	OTHER (SPECIFY:).....	5	DON'T KNOW.....	8				
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23. ARE THERE ANY ADDITIONAL EVENTS FOR THIS PATIENT TO BE ACCOUNTED FOR?	<table border="0" style="width: 100%;"> <tr> <td>YES</td> <td style="text-align: right;">1</td> <td>(GO TO PATIENT ACCOUNTS SECTION (Q5a) OF NEXT EVENT FORM.)</td> </tr> <tr> <td>NO</td> <td style="text-align: right;">2</td> <td>(GO TO NEXT PATIENT. IF NO MORE PATIENTS, THANK RESPONDENT AND END.)</td> </tr> </table>	YES	1	(GO TO PATIENT ACCOUNTS SECTION (Q5a) OF NEXT EVENT FORM.)	NO	2	(GO TO NEXT PATIENT. IF NO MORE PATIENTS, THANK RESPONDENT AND END.)
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